

## Privacy Statement BLOS for parents

BLOS kinderopvang, located at Iepenhoeve 9b, 3438 MR Nieuwegein, is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

<http://www.blos.nl>

Iepenhoeve 9b

3438 MR Nieuwegein

+31 30 6047599

### Personal data that we process

BLOS childcare processes your personal data because you use our services and/or because you provide these to us yourself. Below you will find an overview of the personal data that we process.

#### From you as a parent:

- First and last name
- Sex
- Date and place of birth
- Address
- Phone number
- E-mail address
- Bank account number
- Other personal data that you have actively provided to us, for example in correspondence and by telephone

#### From your child:

- First and last name
- Sex
- Date and place of birth
- Address
- Phone number
- Social security number (in Dutch: Burgerservicenummer, BSN)
- Child tracking system (you will receive this when the childcare ends)
- Other personal data that you have actively provided to us, for example in correspondence and by telephone

### The processing of your child's social security number

Your child's social security number (in Dutch: Burgerservicenummer, BSN) is, of course, sensitive information, because it is a person-specific number. We need your child's social security number to meet the legal requirements for tax and healthcare authorities (Belastingdienst and GGD). Your child's social security number is stored in an extra secured place at BLOS. This means the number is only visible to BLOS employees who need it in order to do their job. Except for

the last three digits, the number is shielded for all other employees. This way we ensure your child's social security number is safely stored.

## For what purpose and on what basis do we process personal data

BLOS childcare processes your personal data for the following purposes:

- To be able to provide you with the best possible service;
- To be able to call or e-mail you if necessary, to carry out our services;
- To send you our newsletter;
- To inform you about changes in our services and products;
- To be able to process data that is legally required, for example:
  - for our tax return;
  - to handle your payments.

## How long do we store personal data?

BLOS childcare does not store your personal data longer than is strictly necessary to realize the goals for which your data is collected. For personal data that is legally required, we follow the retention periods by law. For all personal data to which no legal retention period applies, we have a retention period of a maximum of 2 years after the agreement ends.

If we share your details with a third party, this is only to optimize our service to you. We ensure contracts are in place with these third parties, to make sure their security policy is at least as good as ours.

## Sharing personal data with third parties

BLOS childcare does not sell your data to third parties. We only provide your personal data to third parties when this is necessary for the execution of our agreement or to comply with a legal obligation. We have processing agreements with all parties that handle your data on our behalf to ensure their level of security and confidentiality is up to our standards. BLOS childcare remains responsible for all processing of data.

## Cookies or similar techniques we use

BLOS childcare only uses technical and functional cookies and analytical cookies that do not infringe on your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit our website. The cookies we use are necessary for the technical operation of the website and to provide the best user experience. They ensure our website works properly and, for example, will save your preferred settings. We also use cookies to optimize our website. You can opt-out of the use of cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information previously stored via your browser settings.

## Automated decision making

On matters that can have (significant) consequences for people, BLOS childcare does not make decisions based on automated processing. Automated decisions are decisions that are made by computer programs or systems without human involvement (for example, a BLOS childcare employee).

## How do we protect personal data?

BLOS kinderopvang neemt de bescherming van jouw gegevens serieus en neemt passende maatregelen om misbruik, verlies, onbevoegde toegang, ongewenste openbaarmaking en ongeoorloofde wijziging tegen te gaan. Als je de indruk hebt dat jouw gegevens niet goed beveiligd zijn of er aanwijzingen zijn van misbruik, neem dan contact op met onze klantenservice of via [info@blos.nl](mailto:info@blos.nl)

## View, change or delete data

You have the right to view, change or delete your personal details. In addition, you have the right to withdraw your consent to the processing of your data by BLOS childcare or to object to the processing of personal data. You also have the right to data portability. This means that you can submit a request to us to send your personal information in a computer file to you or another, requested by you, organization. You can submit a request to access, change, delete or forward your personal data or a request to revoke your consent or object to the processing of your data to [info@blos.nl](mailto:info@blos.nl). To make sure that the request for access has been made by you, we ask you to provide proof of identity. To protect your privacy, we ask you to black out your passport photo, the machine-readable zone (the strip with numbers at the bottom of the passport), the passport number and your social security number. We will respond to your request as soon as possible, but no later than within four weeks. If we fail to comply with your request to view, change or delete your personal data, you have the option to file a complaint with the national supervisory authority, the Dutch Data Protection Authority (Autoriteit Persoonsgegevens). You can do this via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons> (in Dutch).