

Manual My BLOS parent portal and app

Log in for the first time

Once the contract has been signed, we will send you an e-mail with your login details for My BLOS. You will then be able to download and install the free BLOS app. This way you will be able to follow your child's adventure from day one. Did you not receive an e-mail with your login details? Please send an e-mail to info@blos.nl.

Multiple accounts

Your login details for the parent portal and the BLOS app will automatically be sent to the e-mail address listed in the contract. Do you wish to add a second e-mail address? Please send an e-mail to info@blos.nl.

Lost password

Did you lose or forgot your password? You can request a new password via [this link](#).

Parent portal vs app

Is there a difference between the parent portal and the BLOS app? No! You use the parent portal if you are using a computer. The BLOS app gives you access to the same information on your mobile and tablet. The only difference is that you cannot request exchange days or additional childcare via the app. For this, you will have to use the parent portal.

Privacy

We handle the data and that of your child with the utmost care. Both your personal details and the photographs of your child are stored in a secure environment, which is only accessible with your personal login details.

Photo usage in the app

The app enables us to post photographs of your child's activities. We only do this after receiving your permission. By default, the option 'I do not consent' is checked. You can change your permission settings by going to the menu 'Data' in the parent portal or app. Of course, the photo's in the app are only visible to you as a parent.

Storage period photos

In the parent portal and app, you can download and save your child's journal and photos to create a nice photo book. You can download and save the journal and photos on your computer or telephone from the first day until one month after the last day of childcare.

I have a question...

Do you still have a question about the My BLOS parent portal or app after reading this manual? Please send an e-mail to info@blos.nl or contact us at 030-6047599.